



For You *Growth Plans*

Applications, Websites, Systems & General IT Support





Growth Essential
KES 6,000 / Month

Includes

- Up To 8 Support Hours Per Month
- Website Health Checks
- Security Monitoring
- Plugin & Theme Management
- Content Updates (Text Only)
- Page & Link Repairs
- Email Support During Business Hours
- Response Within 2 Business Days

Available in Higher Plans

- Content Updates (Images)
- Connected System Support
- SEO Services
- Hosting & Domain Support
- Graphic Design Support
- New Functionality Development
- E-commerce Support

Growth Plus
KES 12,000 / Month
Annual Plan Discounted

Includes

- Up To 16 Support Hours Per Month
- Website Maintenance
- Content Updates (Text & Images)
- Page & Link Repairs
- Plugin & Theme Updates
- Website Performance Monitoring
- Security Monitoring
- Backup Verification
- Support For 1 Connected System
- Technical Support & Troubleshooting
- Email Support
- Response Within 4 Business Hours
- Hosting & Domain Support

Growth Pro
KES 30,000 / Month
Annual Plan Discounted

Includes

- Up to 40 Support Hours Per Month
- Everything in Growth Plus
- Support for Up to 2 Connected Systems
- Integrations Support
- Hardware & Software Support
- Email, Domain & Hosting Support
- Third-Party Vendor Coordination
- SEO Monitoring & Optimisation
- Website Performance Optimisation
- New Functionality Envisioning
- Staff Training
- Monthly Maintenance Reporting
- Priority Response Within 2 Business Hours

Growth Premium
KES 65,000 / Month
Annual Plan Discounted

Includes

- Dedicated Personnel
- Everything in Growth Pro
- Support for Unlimited Connected Systems
- Hardware & Software Support
- New Functionality Development
- E-commerce Support
- Graphic Design Support
- Advanced SEO Support
- Vendor Management & Coordination
- Strategic Digital Consulting
- Staff Training & Onboarding
- Monthly Review Meetings
- Priority Support & Fastest Response Times



Feature	Growth Essential	Growth Plus	Growth Pro	Growth Premium
Website Maintenance	✓	✓	✓	✓
Content Updates (Text)	✓	✓	✓	✓
Content Updates (Images)	–	✓	✓	✓
Connected Systems Support	–	1 System	Up To 2 Systems	Unlimited
Hosting & Domain Support	–	✓	✓	✓
SEO Support	–	–	✓	✓
Hardware & Software Support	–	–	✓	✓
Staff Training	–	–	✓	✓
New Functionality Envisioning	–	–	✓	✓
New Functionality Development	–	–	–	✓
Graphic Design Support	–	–	–	✓
E-commerce Support	–	–	–	✓
Monthly Reporting	–	–	✓	✓
Vendor Coordination	–	–	✓	✓
Response Time	2 Business Days	4 Business Hours	4 Business Hours	Fastest Priority Response
Support Hours	8	16	40	Dedicate Personnel



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